



Dear Skilled Nursing Facility,

Aetna Better Health of Illinois wanted to provide your organization with an FAQ related to upcoming Medicare changes related to the new Patient-Driven Payment Model (PDPM). Please share this with staff and billers for your organization. We hope this will assist you when billing Aetna for SNF claims.

Frequently Asked Questions:

- Does Aetna have plans to adopt Medicare's PDPM payment model?
Yes. Aetna will implement the PDPM payment model for SNF claims.
- Does Aetna plan to change the existing claim billing requirements to accommodate the new PDPM?
Providers should bill using Medicare guidelines. Aetna will use a pricing tool (Burgess) for calculating claim payments that is consistent with Medicare Fee For Service (FFS). The payment changes will be reflected in claims with Dates of Service (DOS) on or after the effective date of PDPM being implemented in our system. Aetna will follow all contractual arrangements and negotiated arrangements regarding reimbursement. Most provider contracts are 100% Medicare allowable.
- When does Aetna plan to implement PDPM requirements and/or changes?
Our changes will align with the Medicare effective date which is any claim with a Date of Service (DOS) 10/1/19 forward.

Additional information can be found related to the PDPM Medicare changes at the following sites:

- Link to PDPM landing page at CMS.gov: <https://www.cms.gov/Medicare/Medicare-Fee-for-Service-Payment/SNFPPS/PDPM.html#fact>
- YouTube Presentation from CMS: <https://www.youtube.com/watch?v=Wo0YJbL4O0g>
- CMS's PowerPoint presentation: https://www.monterotherapyservices.com/wp-content/uploads/2019/05/01_Patient_Driven_Payment_Model_What_Is_Changing_and_What_Is_Not.pdf
- Link to Transmittal R2149OTN: <https://www.cms.gov/Regulations-and-Guidance/Guidance/Transmittals/2018Downloads/R2149OTN.pdf>

Should you have any questions related to this communication, please contact our Provider Experience department at **866-600-2139**.

Sincerely,

Aetna Better Health of Illinois
Provider Experience Team